FV01 Plus Quick Start Guide
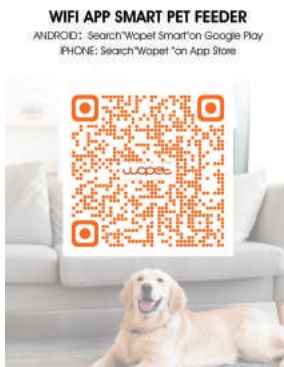
Tip: Please plug in the power supply. If the indicator is green, the device is in normal state.

STEP 1

WIFI APP SMART PET FEEDER
ANDROID: Search"Wopet Smart"on Google Play
IPHONE: Search"Wopet "on App Store

Install the "Wopet" App, register an account, then log in.
Andriod: wopet smart   **iPhone**: WOPET

STEP 2

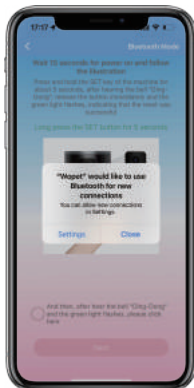Choose the " **+** " option to add a named FV01 Plus device.

STEP 3

Make sure you found the correct device.

STEP 4

Device, mobile phone, router as close as possible, recommended device and router within 10 meters.

STEP 5

Turn on Bluetooth

STEP 6

Long-press the "SET" button, then release it when the device makes a "ding" sound. Make sure the green light flashes before you click on the next step.
(Bluetooth Mode is recommended)

STEP 8

If successful connection, it will enter the edit page.
If it fails to connect, switch to another mode.

STEP 7

Comfirm the WiFi passward is correct

FAQs

1. Troubleshooting method of connection failure (default Bluetooth mode)

1) Check whether it is plugged in and the indicator on the machine is green. When the feeder is powered only by battery, the wifi function is unusable, so the connecting will be failed.

2) After long pressing the SET key of the machine, whether to wait for the green light to blink in the selection mode for the next step.

3) Check if the wifi strength is strong enough and reset the router. The distance between the feeder and the router should not be too far, within 10m is recommended.

4) Switch between AP mode and Scan mode.

5) Re-download the app and register a new email account.

6) Are there LAN restrictions? (You can consult router manufacturers.)

2.The device does not dispense food as scheduled?

1) It maybe blocked, clean the food residual in the food outlet.

2) Please reset the feeding schedule to have a try.

3.Disconnect all the time and the camera page cannot be accessed.

1) Click Refresh at the upper left corner of the APP page.

2) Try to exit the APP and log in again.

3) Check the signal at home, unplug the signal power and plug it back in.

4. Can't get push notifications on your phone?

1) Check if the message reminder button on the app is open.

2) Check if your phone has authorized the right to the APP, and please go to the phone "settings" page to set.

3) Cannot receive push when it is offline.

4) If the device is only battery powered, no push will be received.

5. APP shows "The request timed out"

1) The device responds slowly because the WiFi signal is not good. Please put the device close to the router.

2) Reset the feeder to factory settings and connect it again.

3) Provide the registered account of app and firmware version number to contct us to check.

If the connection fails, please provide the information to contact our after-sales team, we'll get back to you within 24 hours. (support@wopet.com)

1. Your order number
2. Register account of wopet app
3. The video failed to connect

Scan the QR code to set up the feeder