



meross MSS565 Smart Switch and Remote Kit User Manual

[Home](#) » [Meross](#) » meross MSS565 Smart Switch and Remote Kit User Manual

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Contents [[hide](#)]

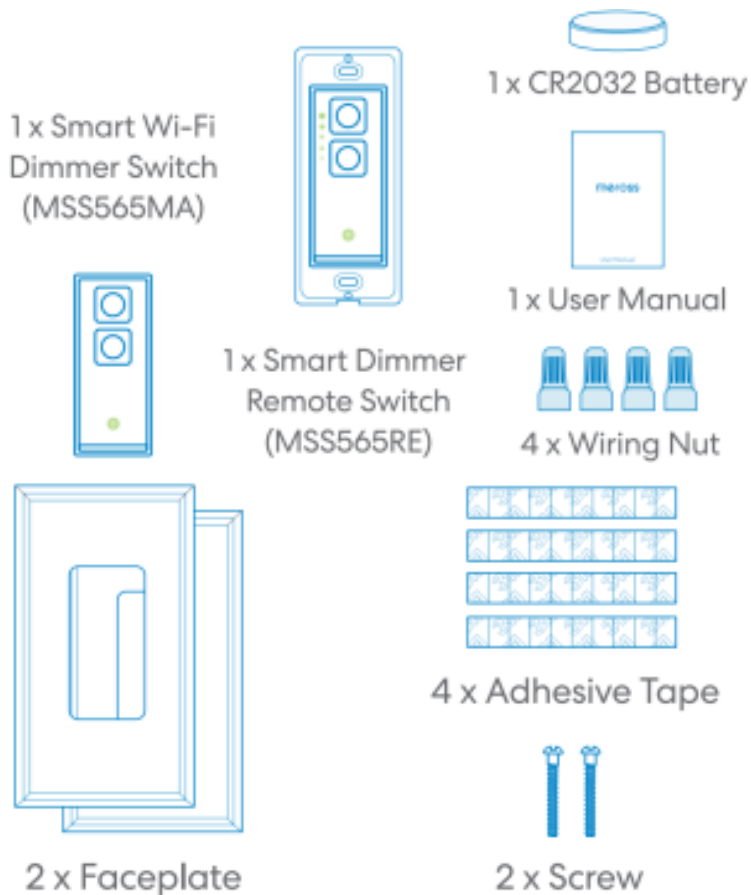
- [1 Safety Information](#)
- [2 Package Contents](#)
- [3 Wiring Diagram](#)
- [4 FAQ](#)
- [5 Link Meross to Google Assistant or Amazon Alexa](#)
- [6 Warranty](#)
- [7 Disclaimer](#)
- [8 FCC Compliance Information Statement](#)
- [9 Canadian Compliance Statement](#)
- [10 Documents / Resources](#)
- [11 Related Posts](#)

Safety Information

RISK OF ELECTRIC SHOCK OR FIRE.

- Make sure the power is OFF at the circuit breaker controlling the wall switch you are replacing.
- The wall switch must be installed and used in accordance with the National Electric Code (NEC) or your local electrical code. If you are unfamiliar with these codes, or feel uncomfortable performing the installation, please call a qualified electrician.
- Do not install the wall switch with wet hands or when standing on wet or damp surfaces.
- The wall switch is for North America only. Max 400W INC bulb, 150W CFL or LED bulb.
- For your safety, do NOT use metal faceplate with this switch.

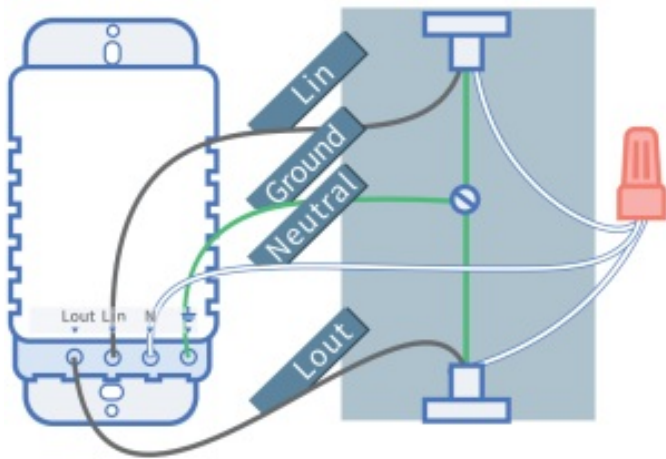
Package Contents



If you find any part missing in the package, please contact <https://www.meross.com/support/> Email Support, we will provide proper solution for you.

Wiring Diagram

Open the Meross app, it will guide you through the wiring process.



FAQ

At Meross, we strive to assure your satisfaction. Attached below is a non-exhaustive list of questions that users are mostly concerned about.

1. What should I do when I can't turn the wall switch on/off manually? Please check the Status LED. If it is off:
 - Make sure that you restore power to the wall switch at the circuit breaker.
 - Make sure the wall switch is wired correctly. Please consult with a qualified electrician.
2. What should I do when my Meross app is unable to control the added Wall Switch? Please check the following:
 - Check the main Wi-Fi's Internet connection.
 - Make sure that main Wi-Fi's password hasn't been changed.
 - Do not use a metal faceplate with the wall switch as that will decrease the Wi-Fi signal.
 - Short press the reboot button to reboot device. Device will reconnect automatically, no extra configuration needed. If it doesn't work, please factory reset MSS565 and try to add it again.
3. How to fix a pairing failure?

Please visit <https://www.meross.com/support/-FAQ/230.html> for solution.
4. How do I manage my Meross device in Apple Home app? Your Meross smart device will be automatically added to Apple Home app after you finish configuration in the Meross app.
5. Why is my Meross smart device not responding in the Apple Home app? This is an existing issue with Apple Home app. You need to exit and reboot your Home app to fix this problem. To learn more, you can visit <https://www.meross.com/-support/faqs> to find solutions for more frequently asked questions.

Link Meross to Google Assistant or Amazon Alexa

Set up the device in the Meross app and link it to the voice assistants.
 Link to Amazon Alexa Go to Account-> Amazon Alexa and allow Meross to link with Alexa. Link to Google Assistant Go to Account-> Google Assistant and follow the step-by-step instructions to complete the linking process.

Warranty

Meross products are covered by a 12-month limited warranty from the date of purchase. Please visit <https://www.meross.com/support/warranty> for detailed warranty policy and product registration.

Disclaimer

1. The function of this smart device is tested under a typical circumstance described in our specifications. Meross does NOT guarantee that the smart device shall perform exactly the same as described under all circumstances.
 2. By using third-party services including but not limited to Amazon Alexa, Google Assistant, Apple HomeKit and SmartThings, customers acknowledge that Meross shall not be held liable in any way for the data and private information collected by such parties. Meross's total liability is limited to what is expressly covered in its Privacy Policy.
 3. Damages arising from ignorance of the SAFETY INFORMATION shall not be covered by Meross aftersales service, nor does Meross take any legal responsibility therefrom.
- Customers acknowledge understanding of these articles clearly by reading this manual.

FCC Compliance Information Statement

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

– Reorient or relocate the receiving antenna. – Increase the separation between the equipment and receiver. – Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. – Consult the dealer or on experienced radio/TV technician for help.

Canadian Compliance Statement

This device contains license-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's license-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

The device meets the exemption from the routine evaluation limits in section 2.5 of RSS 102 and compliance with RSS-102 RF exposure, users can obtain Canadian information on RF exposure and compliance.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.

SIMPLE DEVICE

SIMPLIFY YOUR LIFE

Email: support@meross.com

Website: www.meross.com

Manufacturer: Chengdu Meross Technology Co., Ltd. Address: No. 1312, Building E6-1, Tianfu Software Park, Chengdu, China



MADE IN CHINA
INDOOR USE ONLY
CAN ICES-3 (B)/NMB-3(B)



Documents / Resources

The thumbnail shows the cover of the user manual. It features the 'meross' logo at the top, a QR code in the center, and the text '7 Things You Need to Know About Remote' and 'User Manual' at the bottom.	<p>meross MSS565 Smart Switch and Remote Kit [pdf] User Manual MSS565 Smart Switch and Remote Kit, MSS565, Smart Switch and Remote Kit</p>
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